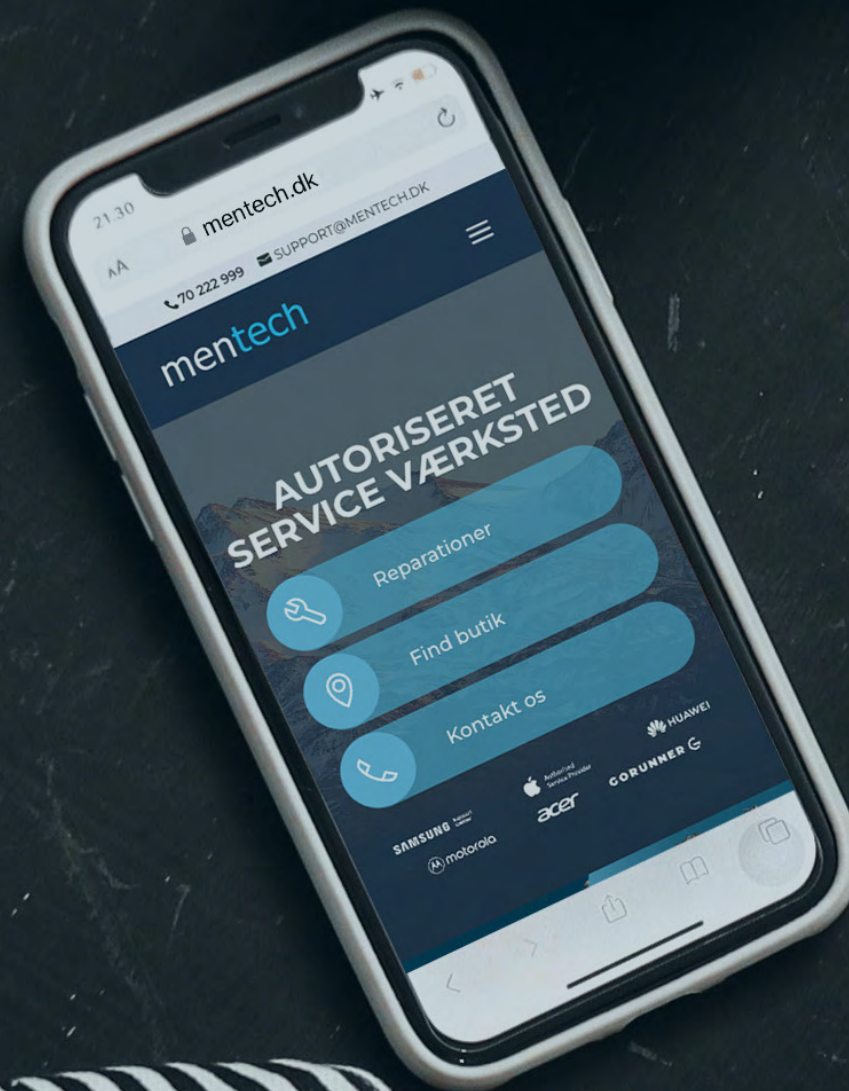


BUSINESS PORTFOLIO 2023

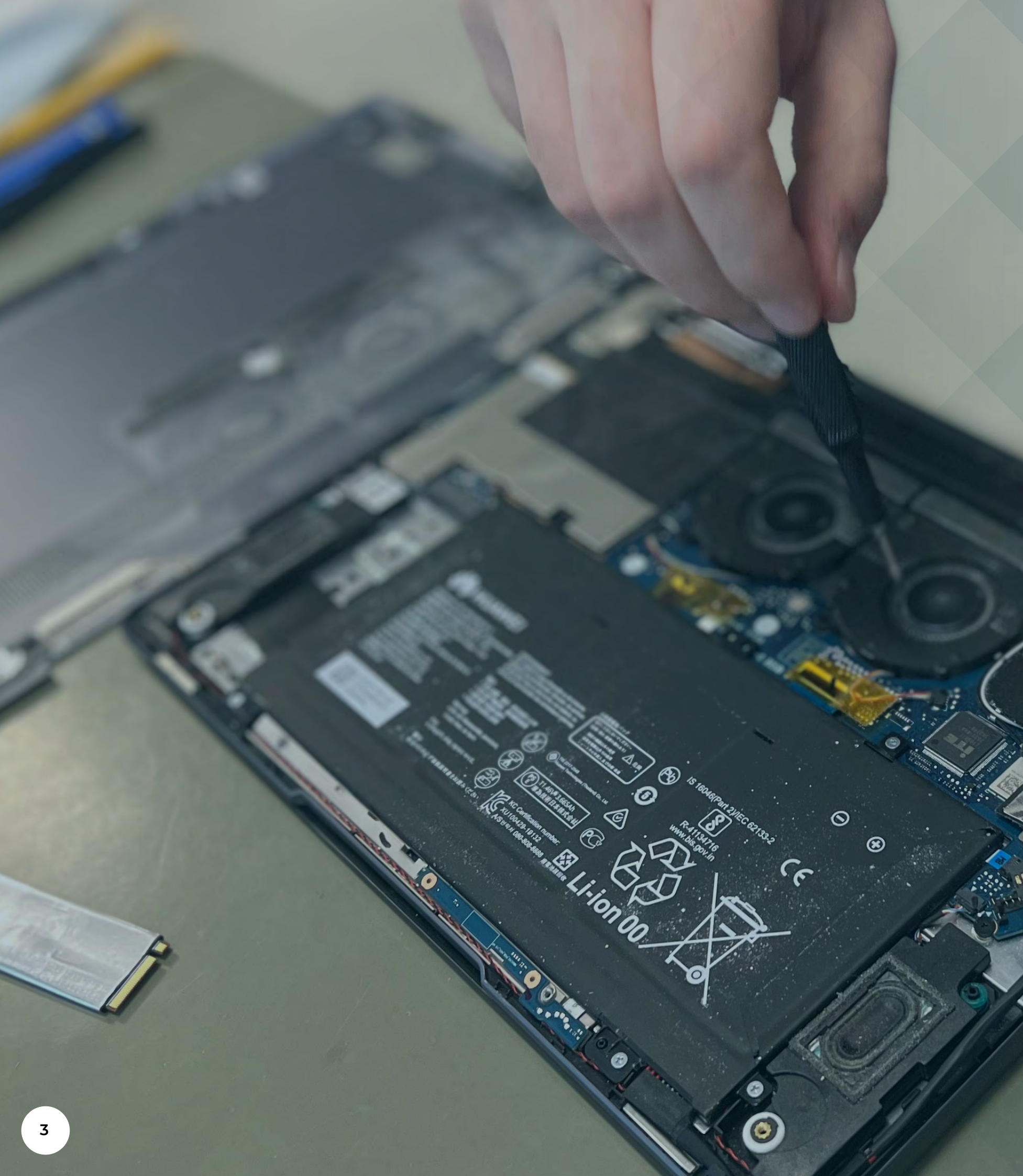
mentech
Authorised IT Service



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REPAIR OF ELECTRONICS

At Mentech, we offer repairs for all electronics. We service your company's IT units regardless of brands and models.

Mentech collaborates with some of the world's leading brands. We are authorized within the following brands:

✓ Apple

✓ Samsung

✓ Acer

✓ Huawei

✓ Motorola

✓ Gorunner

As authorized IT service providers, we offer warranty repairs for the above brands.

Mentech always provides a 2-year warranty on all the repairs we carry out.

Repair of electronics

We have skilled certified technicians who handle, service and repair all electronics such as smartphones, tablets, laptops, desktops, televisions and much more.

Repair of white goods

We also offer repairs of white goods and other larger machines such as robotic vacuum cleaners, lawn mowers, coffee machines etc.

No task is too big or small for Mentech.

ULTRASONIC CLEANING

Mentech saves your liquid-damaged electronics and your data

Through one of Europe's leading suppliers, with more than 50 years of experience, we have built and put together a complete and state-of-the-art ultrasonic lab.

Here we can clean liquid-damaged electronics. For example, if you have had the misfortune of spilling a cup of coffee or something else on your computer, let us take a look at it.

In the vast majority of cases, 8 out of 10 times, we can save it through an ultrasonic cleaning.

We offer this cleaning for liquid damage:

✔ Smartphones and tablets

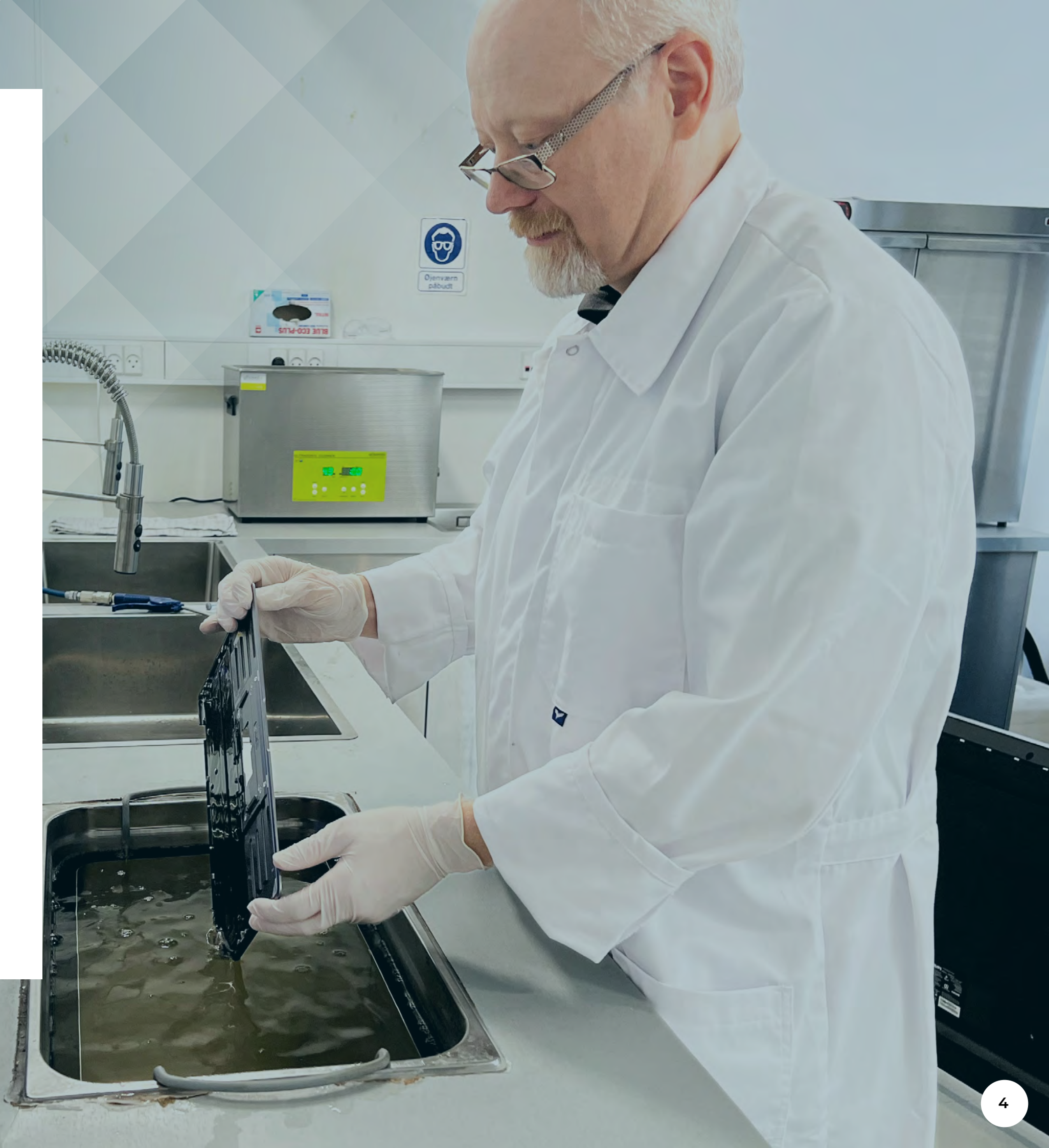
✔ Laptop computers

✔ Stationary computers

If the cleaning is not successful

If the ultrasonic cleaning does not improve the defect, you do not pay for the cleaning. Payment is only due upon successful cleaning.

- Mentech's very own IT doctor, Jan Panduro





ONSITE SERVICE

Service on your location

Mentech offers on-site repair service – service at your location, carried out by our authorized technicians throughout the country.

With Mentech on-site, you avoid too much unnecessary waiting time and transport time for your electronics.

We carry out on-site service on all consumer electronics, and always deliver a fast, high-quality repair with original spare parts.

MENTECH DRIVERS

At Mentech, we have our own drivers who handle deliveries in our operating countries, with high service and safety for you and your devices.

We offer delivery within 1 working day. We also offer "milk-run" agreements with fixed days for collection and delivery.



WALK IN SERVICE

Service in our Mentech stores

With our Walk-in service, it has never been easier to leave the responsibility to your employees.

If an employee's phone, laptop or other electronics needs service, you simply have to give them a pin code and send the employee past one of our service centers. Then Mentech takes care of the rest.

We take care of making agreements with the end user, and when the case is finished, we invoice the end user or the company - depending on the agreement.



B2B PARTNER PORTAL

Overview and efficiency.

At Mentech, we have developed a Partner Portal for our business clients. The portal is an online platform where you and your company can have a complete overview, of all your cases and engagements, both old, new and ongoing.

You will be able to quickly and easily create new orders, with one or more units.

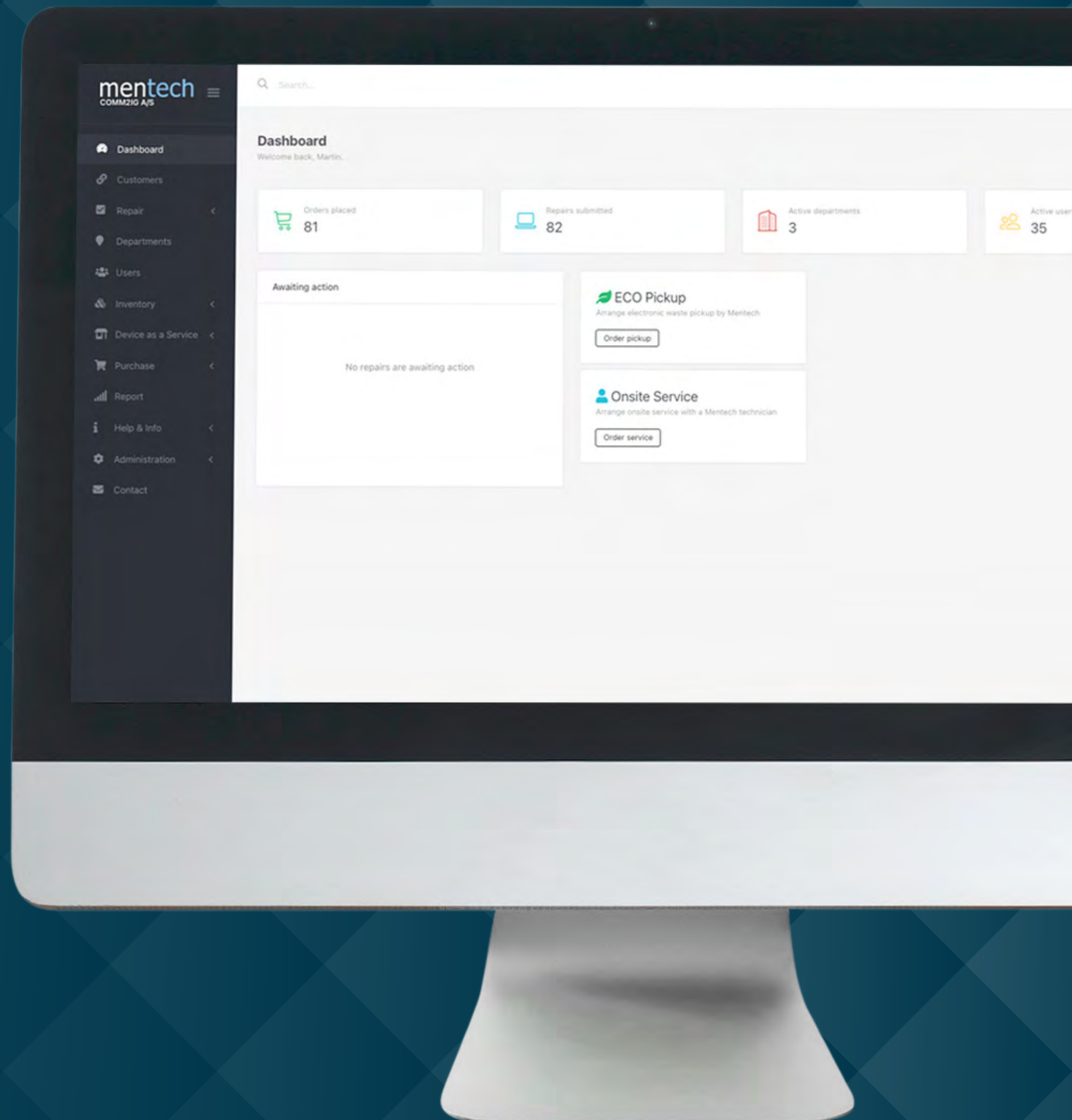
We also offer CVS import for larger order creation. As part of the platform, you can easily set up a department separately and create administrators and users for each department.

All administrators and users will be assigned a unique login to the platform, where administrators can choose the rights for the individual users in the department.

If necessary, we can tailor the platform to suit your exact needs.

Your Partner Portal contains e.g. following functions:

- ✓ Overview of cases/repairs
- ✓ Custom users and departments
- ✓ Economy and administration
- ✓ Logistics solutions
- ✓ Special handling
- ✓ Versatile communication modules



ASSET MANAGEMENT SYSTEM (AMS)

Easy administration of all your IT units, for your IT administrators and your company.

AMS is an addition to our digital platform that can provide you with user-level mobile management. Each device will be registered to a user and integrated into your service and repair with Mentech. It gives your administrators an easy access to make changes or updates for any user device.

AMS can be purchased in our partner portal, which gives you a complete overview of all your company's internal IT such as phones, tablets, laptops, desktop computers etc.

Features of our AMS system:

✓ Create and assign SIM cards to devices

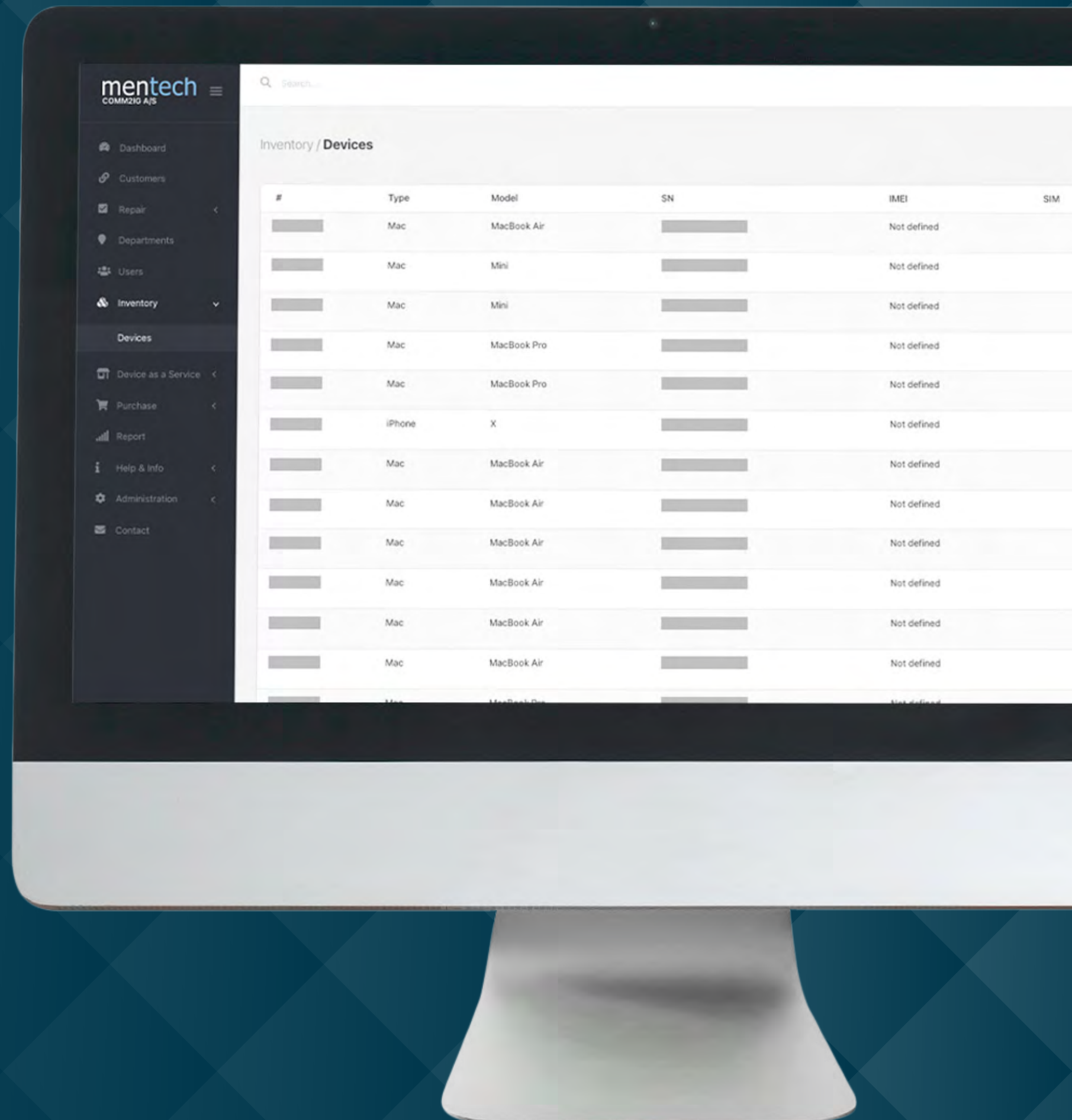
✓ Upload invoices

✓ Device information

✓ Adaptation of users

This ensures lightning-fast handling, as we have all the information to handle your case.

Import of a CSV file is possible for both units and users to quickly get your business up and running with our AMS solution. AMS gives you a clear and user-friendly system, without compromising on functionality.





LEASING

Mentech offers leasing options. If you do not want to invest in new devices, only need devices for a short period of time, or simply prefer a leasing option.

Mentech can offer a complete solution for your company's smartphones, laptops or tablets. We offer leasing options from 6 months or longer.

Should you have special needs, we will be happy to find a solution that fits your company perfectly.

SAMSUNG KNOX

Mentech offers Samsung Knox configuration and training using Samsung Knox solutions. Samsung Knox provides your smart devices with strong protection of your data as well as specific setup for your smart devices.

Knox configuration – needs adjustments for your smart device

With Knox configuration, you can remotely manage several smart devices at once. It is both quick and easy through the Knox Configure web portal.



Easy installation



Adjustment



Tailored



Configuration

Knox E-FOTA – complete firmware management with E-FOTA on MDM

With E-FOTA on MDM, you are able to install and maintain Firmware on all registered devices, lock firmware if necessary and force an update on all devices without interruption from the end user.

This solution works well
with more MDM options:



Maximum user-friendly operation



Effective administration



Firmware check



PRODUCT INSURANCES

At Mentech, we offer product insurance for your electronic products.

With product insurance at Mentech, it is possible to get an extended warranty and insurance on your products such as:



Our product insurance includes:

- Access to our online portal
- No deductible
- (Optional) Delivery of defective products to and from repair

Our product insurance includes two services, which can be purchased together or separately:

Extended warranty

By choosing an extended warranty at Mentech, you can purchase an additional warranty in addition to the existing 12 months on your electronic product. The warranty covers the same as the previous warranty. This applies, for example, to electronic or mechanical malfunctions and breakdowns etc.

- Coverage: electronic or mechanical malfunctions and breakdowns
- Course: typical additional purchases of up to 48 months.
- No deductible
- Free collection and delivery of product
- Free access to portal with online error reporting system

Insurance "All risk"

Our "all risk" insurance covers all physical damage such as liquid damage, accidents etc.

- Coverage: physical damage, accidental, unforeseen, external, liquid damage, accident
- Duration: choose between 12, 24, 36 or 48 months.
- No deductible
- Free access to portal with online error reporting system

MENTECH ECO SOLUTION

Mentech's ECO Solution is a solution where we help you, as a company, get rid of your old electronics in the right and sustainable way. If the electronics still have value, they get a new life through us. In addition, we give an amount for the value of the delivered product. You can use that amount to your advantage in our Mentech Eco store, where you can buy refurbished, fully functional and sustainable electronics at extremely sharp prices.

Mentech helps with proper, environmentally friendly disposal of old IT scrap. We can also arrange to clear data from your phones, tablets, computers, etc. under the right conditions and procedure.

It shouldn't be difficult to choose the environmentally friendly path. Mentech will do everything we can to make the environmentally friendly option attractive within the world of technology.

Mentech Eco

Fixed price for collection and disposal of IT waste

Mentech Wipe

Secure data deletion and destruction of memory cores

Mentech Drive

Professional and safe pickup by our in-house drivers.

Mentech Recycle

Recycle all IT waste into new consumer products.

mentech  eco store



VERDENSMÅL
for bæredygtig udvikling

7 BÆREDYGTIG ENERGI



12 ANSVARLIGT FORBRUG OG PRODUKTION



13 KLIMA-INDSATS



ADVERTISING PRODUCTS

At Mentech, we specialize in IT gadgets with company logos for internal company gifts, trade fair gifts or promotional gifts.

We manufacture USB keys, power banks and accessories with logos, at competitive prices.

We focus on developing our product line to be the best for promotional gadgets.

We provide fast, competent and world-class service with 10 years of experience in the field.

We are the leading provider in Denmark of IT-promoting gadgets on quality, range, delivery and prices.



NETWORK

Mentech can provide Cisco technicians and can support any network task your business may need. If your network is down, or you simply need a new setup, Mentech is here to help.

We offer the following services:

- ✓ Setup and optimization of networks
- ✓ Setting up mobile broadband router
- ✓ Setting up and cleaning up network cables
- ✓ Router junction setup



**BØRSEN.
GAZELLE** / 2021

**BØRSEN.
GAZELLE** / 2020

**BØRSEN.
GAZELLE** / 2019

**BØRSEN.
GAZELLE** / 2018

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Authorised IT Service



DO YOU WANT TO KNOW MORE?

Read more [HERE](#) or book a non-binding meeting with Mentech's B2B support.



Hovedvejen 9,
2600 Glostrup



SMS 7171 5050
B2B Support 70 666 903